

The Michigan Women's Marketplace is the online resource and business community for women business owners!

You've Got the Contract, Now What? How Excellence As A Process Sustains Relationships

webinar

Sept 11
12pm-1pm



presented by

Colette Douglas

President | Elite Customer Service

Process excellence is a systematic approach to driving business performance. You will learn that getting the contract is only the start. Business success is a result of developing a customer-centric focus.

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